



Velocity 3.7 End of Support Notice

With the recent release of Velocity 3.9 and in accordance with Hirsch's standard software support policy, Hirsch is announcing the official End of Support for all versions of Velocity 3.7 (including Velocity 3.7, 3.7 SP1, SP2 and SP3), effective **March 6, 2026**.

After this date, technical support will no longer be provided for Velocity 3.7. To ensure customers maintain a secure and supported access control environment, we strongly encourage partners to begin conversations with their end users about upgrading to a current, supported version of Velocity. See the [Hirsch Software Firmware Compatibility Matrix](#) for more information.

Upgrading to the latest versions of Velocity not only keeps systems compliant and protected but also delivers access to enhanced functionality, streamlined workflows, performance improvements, and ongoing technical support. Each release includes new capabilities designed to help organizations better manage their security infrastructure.

For detailed information about features included in each version, Hirsch recommends reviewing the corresponding Velocity version's release notes that can be found [here](#).

If you have any questions or would like assistance planning an upgrade path, please contact us at support@hirschsecure.com.

Edy Donis

Technical Support Manager



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